



Henfryn Farm, Pentrecwrt, Llandysul, Carmarthenshire, SA44 5BB
Tel 01559 362840 Email: info@henfrynfarm.co.uk Web: www.henfrynfarm.co.uk

Terms & Conditions

Here at Henfryn Farm we aim to provide a relaxing and chilled out Farm Camping/ Glamping experience for all our guests, but in order to do so and to safeguard our livestock and farm ecology there are a few Terms and Conditions all guests need to agree to.

1. Henfryn Farm is a working organic farm. As such there will be occasional noise from animals over which we have no control, and machinery, which we will keep to a minimum.
2. Our tents are in fields which are part of an Agri- Environment Scheme aimed at increasing biodiversity. As such we ask that you keep to the mown paths to and from your tents and to the field perimeter when walking to avoid damage to the hay crop.
3. Please be aware that this is an off grid glamping experience. There is no electric in the tents. A fridge/freezer is provided in the farm yard for you to refreeze ice blocks for the cool box and store anything you need to be really cold and there is also space there to charge torches/ mobile phones or use your hairdryer. Mobile phone signal on the farm is very limited. A washing machine is also provided there along with a kettle for emergency cups of tea.
4. The Bell tents are located down a steep track from the farm yard area. Cars are not permitted down the track and must be parked in the yard, however wheelbarrows are provided to help carry your gear, if you have a lot of stuff we can take it down/ up on the back of the tractor for you.
5. Because of our location in the countryside and away from any settlements, we are only able to operate as a camping and glamping site by virtue of being a **Greener Camping Club** members only site. We have an obligation to Greener Camping Club to ensure that all our guests are members of The Greener Camping Club. Membership costs just £10 per year - membership runs from 1st January to 31st December. We will issue your membership before you arrive for your holiday. Your membership fee is included for all Glamping Stays but must be added to your camping pitch fees if you are not already a member. For more information please visit The Greener Camping Club website.
6. Please bring wellies, sensible shoes and wet weather gear! This isn't really a condition, but just some practical advice, grass can be wet even on nice mornings and you can end up with chilly feet and sensible shoes are needed for the farm track. Flip flops are not suitable!
7. Please note we do not accept bookings from persons under 18 years of age and also no single sex groups of more than 2 people.
8. The minimum booking is for two nights.
9. To respect other guests we ask for no loud noise after 10.30 p.m.





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10. We reserve the right to cancel your stay in extreme circumstances such as flooding, extreme winds, damage to tents, personal illness etc. Alternative dates will be offered or a refund on your payment.
11. Dogs are only allowed with prior agreement. We ask dogs are kept on a lead in the yard area, and not left alone in the tents, they must not cause nuisance to other guests or livestock, and that all mess is picked up. If these conditions are not met you will be asked to remove your dog from the site.
12. Parents are responsible for the supervision of their children at all times on site. Henfryn Farm will accept no responsibility for any personal injury sustained on our premises. Likewise we accept no responsibility for visitor's property.
13. Payment terms are 50% deposit at the time of booking, with the balance on arrival. A confirmation will be sent after the deposit is received. Payments can be paid by Cheque (payable to M McCall) or by bank transfer, account number 25488360 sort code 30-92-63, or by card. Please note if booking online 100% payment is required at time of booking.
14. Deposit refunds will only be offered if your cancellation is made at least 28 days before your intended stay and a £25 administration fee will be charged.
15. We would ask that you arrive after 3.30 p.m. If you will be arriving after 8pm, please let us know. We would ask that you vacate the tent by 10.30 a.m. on departure day.
16. Camp fires are only allowed in the designated fire pit located next to each pitch. Fires must not be lit elsewhere and must be supervised at all times.
17. Only wood is to be used in the woodburners in the bell tents. They are not designed to burn coal, charcoal or rubbish and doing so causes damages to the woodburners and danger to guests.
18. The following is included in the price; all bedding and towels, basic pots, pans crockery, glasses etc. An initial basket of logs (more is available at £3.50 per trug) Greener Camping Membership.
19. We have a small selection locally produced bacon, sausages (Gluten Free) and burgers available to purchase as well as a selection of our own steaks and mince in the freezer as well as fresh eggs from our hens.

We look forwards to welcoming you to Henfryn Farm,

Mhairi, Rob & Charlie.

