



Henfryn Farm, Pentrecwrt, Llandysul, Carmarthenshire, SA44 5BB  
Tel 01559 362840 Email: [info@henfrynfarm.co.uk](mailto:info@henfrynfarm.co.uk) Web: [www.henfrynfarm.co.uk](http://www.henfrynfarm.co.uk)

Here at Henfryn Farm we aim to provide a relaxing and chilled out Farm Camping/ Glamping experience for all our guests, but in order to do so and to safe guard our livestock and farm ecology there are a few Terms and Conditions all guest need to agree to.

1. Henfryn Farm is a working organic farm. As such there will be occasional noise from animals over which we have no control, and machinery, which we will keep to a minimum.
2. Our tents are in fields which are part of an Agri- Environment Scheme aimed at increasing biodiversity. As such we ask that you keep to the mown paths to and from your tents and to the field perimeter when walking to avoid damage to the hay crop.
3. Please be aware that this is an off grid glamping experience. There is a solar lighting in each tent. There is no mains electric in the loos and showers. If you need to charge tablets or use a hairdryer you can do so in the barn in the yard.
4. Accommodation is located down a steep track from the farm yard area. Cars are not permitted down the track and must be parked in the yard, however wheelbarrows are provided to help carry your gear, pack light, you only need food and clothes!
5. Because of our location in the countryside and away from any settlements, we are only able to operate as a camping and glamping site by virtue of being a **Greener Camping Club** members only site. We have an obligation to Greener Camping Club to ensure that all our guests are members of The Greener Camping Club. Membership costs just £10 per year - membership runs from 1st January to 31st December. We will issue your membership before you arrive for your holiday. Your membership fee is included in the accommodation price. For more information please visit The Greener Camping Club website.
6. Please bring wellies, sensible shoes and wet weather gear! This isn't really a condition, but just some practical advice, grass can be wet even on nice mornings and you can end up with chilly feet and sensible shoes are needed for the farm track. Flip flops are not suitable!
7. Please note we do not accept bookings from persons under 18 years of age and also no single sex groups of more than 2 people. The Commander's Caravan is only suitable for adults.
8. The minimum booking is for two nights with the exception of school holiday which have a minimum 3 night stay.
9. To respect other guests we ask for no loud noise after 10.30 p.m.
10. We reserve the right to cancel your stay in extreme circumstances such as flooding, extreme winds, damage to tents, personal illness etc. Alternative dates will be offered.
11. We are a dog friendly site, however dogs are not permitted in the Commander's Caravan and all dogs must be booked in with us in advance.





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12. Payment terms are 50% deposit at the time of booking, with the balance payable 28 days before arrival. A booking confirmation will be sent after the deposit is received. Provisional bookings will be held for 3 days only and the released if the deposit has not been paid.
13. Deposit refunds will only be offered if your cancellation is made at least 60 days before your intended stay and a £25 administration fee will be charged. We recommend that all guests take out appropriate travel insurance to cover late cancellations.
14. We would ask that you arrive after 3.30 p.m. If you will be arriving after 8pm, please let us know. Check out is 11 a.m. on departure day.
15. Camp fires are only allowed in the designated fire pit located next to each pitch. Fires must not be lit elsewhere and must be supervised at all times.
16. Only wood is to be used in the woodburners. Coal or rubbish must not be burned.

#### **Covid 19 Additions**

17. In the event that a government legislated lockdown is in place at the time your booking is to go ahead we will arrange to transfer your booking to new dates or provide a refund for your booking if that is not possible. This applies only to National and Local lockdown procedures. If you are unable to travel due to self-isolating due to Covid 19 outside a lockdown situation you will still be liable for your booking charges unless we can re let your booking. Refunds will be less any commission paid to a 3<sup>rd</sup> party booking agent.
18. During the pandemic balance payments will only become due 14 days before arrival.
19. If you develop symptoms of Covid 19 during your stay, you must travel home immediately and self-isolate there, following government guideline. In the event you do not leave and stay at the property during isolation you will be liable for the cost of all bookings needing to be cancelled to facilitate your stay.
20. You must not travel to us if you are required to be in a self-isolation period.
21. All guests staying onsite must follow government guidance in respect of social distancing, and take active responsibility to minimise the spread of disease. Any guest not adhering to guidance increases the risk of spread to ourselves and other guests and will be asked to leave.
22. Guests must complete the "Information for Track and Trace" form either before or during their stay. We are required by law to keep this information and make it available for Track and Trace purposes for 21 days after your departure, after which it will be destroyed.
23. We reserve the right to close some facilities in order to comply with Covid- 19 legislation.

We look forwards to welcoming you to Henfryn Farm,

